



PEACE-OF-MIND COVERAGE

\$0* **\$0**
FOR ALL COVERED PARTS AND LABOR DEDUCTIBLE —OR COPAY—

 
— ANNUAL —
SYSTEM EFFICIENCY TUNE-UP^ UNLIMITED SERVICE CALLS

24/7 **HVAC SYSTEM**
SERVICE DIAGNOSTICS†

100% **PRIORITY**
SATISFACTION SERVICE
GUARANTEE SCHEDULING

Protection Plans
844-823-HOME (4663)
constellationhome.com



Protection Plans

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* Up to \$2,000 per contract year.

† Your Smart Meter Texas™ usage data and address will be shared with a third party to perform the HVAC system diagnostics.

^ Available with select plans.



Our Bundled Plans Provide Budget Protection Against Unexpected Repair Bills.



System breakdowns are often unexpected and costly. Our Protection Plans are simple — when something breaks, Constellation comes out to fix it and you pay nothing for covered parts and labor. That's right, you pay nothing. No copays. No deductibles.

Affordable, Bundled Coverage

By choosing a fixed-rate electricity plan with a bundled protection plan, you can combine both your electricity rate and protection of your home equipment into one fixed price. Our bundled plans protect your family budget with a locked-in electricity price and breakdown protection from unexpected repair costs.

When It Comes To Power and Protection, You've Got Choices.

	A/C Protect	A/C Protect Plus	A/C Protect Premier
Fixed Price Electricity	✓	✓	✓
A/C Protection	✓	✓	✓
HVAC System Diagnostics	✓	✓	✓
Furnace Protection		✓	✓
Water Heater Coverage		✓	✓
Annual HVAC Tune-Up			✓
In-Home Electric Coverage			✓
Cancellation Fee	\$75	None	None

All of our bundled plan options offer you a great fixed electric supply rate, protection for your air conditioning system(s) and HVAC diagnostics, so we can help find system issues before they happen.

Plus, you can expand coverage to include additional home equipment. We also have other service plans available in order to meet your needs.

Depending on the plan you choose, you'll enjoy:

Fixed Electricity Price: Locked-in, fixed rate for your electricity with no hidden fees.

All Protection Plans: Pay \$0 for covered parts and labor*, \$0 deductibles, and local licensed professionals.

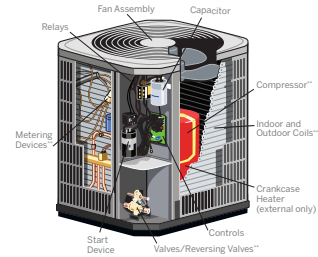
Diagnostics: Using Smart Meter Texas™ data, we'll alert you of potential A/C issues before they happen, help you diagnose the problem, and we'll even come out to fix it at no charge.†

Annual HVAC System Tune-Up: A comprehensive tune-up helps ensure everything is running smoothly.

In-Home Electric Coverage: Covers switches, receptacles, light fixture repairs and more.

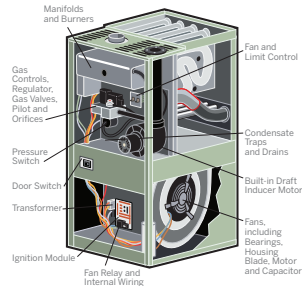
Replacement Parts Covered by Our Service Plans

CENTRAL AIR CONDITIONING/HEAT PUMP



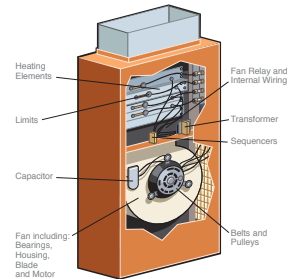
- Thermostat and exposed wiring*
- Accumulator, filter/driers and connecting refrigerant lines**
- Fan control
- Transformer
- Defrost controls and timers
- Thermal fuses

FORCED WARM AIR GAS HEAT SYSTEM



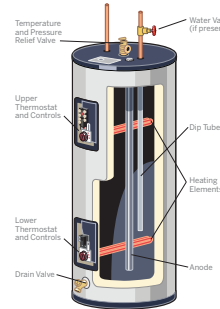
- Thermostat and exposed wiring*
- Electronic ignition and circuit boards
- Condensate pump
- Draft hood
- Belts and pulleys

FORCED WARM AIR ELECTRIC HEAT SYSTEM



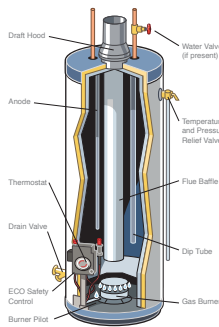
- Condensate pump
- Thermostat and exposed wiring*

ELECTRIC WATER HEATER



- 125 lb. valve

GAS WATER HEATER



- 125 lb. valve
- Gas valve regulator

IN-HOME ELECTRIC COVERAGE

- Switches
- Receptacles
- GFI receptacles
- Outdoor motion-sensor lights
- Photocell on outdoor lights (no underground wiring)
- Light fixture repairs
- Bathroom built-in exhaust fans
- Panels and subpanels
- Breakers and fuses
- Exposed junction boxes
- Exposed interior wiring

Water heater tank failure is not covered. Covers up to 80-gallon water heater. Tankless, heat pump source and oil-fired water heaters are not covered.

*Coverage excludes digital thermostat unless installed by Constellation.

**Covered only under manufacturer's warranty.

Our Reputation is Superior Service

We've been providing cooling, heating, plumbing and electrical services for decades. We take pride in our satisfaction rating of over 95% and that 9 out of 10 of our customers would refer us to their family and friends. We are proud to bring that level of customer commitment to Texas.

At Constellation, we stand for quality, reliability and convenience. We strive to build lasting customer relationships by delivering incomparable personal service.

You can rest assured that every technician and electrician is carefully screened, trained and certified to make repairs. We are committed to delivering an exceptional experience—before, during and long after the repair.

