### **Our Reputation is Superior Service**

We've been providing cooling, heating, plumbing and electrical services for decades. We take pride in our satisfaction rating of over 95% and that 9 out of 10 of our customers would refer us to their family and friends. We are proud to bring that level of customer commitment to Texas.

At Constellation Home, we stand for quality, reliability and convenience. We strive to build lasting customer relationships by delivering incomparable personal service. Every service provider in our network is carefully evaluated to ensure they adhere to our high-quality service standards.

You can rest assured that every technician is carefully screened, trained and certified to make the repair. We are committed to delivering an exceptional experience - before, during and long after the repair.

#### **Peace-Of-Mind Coverage**

Our service plans provide worry-free protection with these benefits for you:

- 100% of Covered Parts & Labor
- Network of Local, Licensed Technicians
- 24-Hour Emergency Service
- Priority Service
- Unlimited Service Calls
- One Annual Heating/Cooling Maintenance Check with Home Comfort PLUS Plans

Take the worry out of unexpected repair bills with a Smart Service Plan from Constellation Home. Simply call our Customer Care Representatives for prompt, professional service. Smart Service Plans 1-844-823-HOME (4663) constellationhome.com



# Smart Service® Plans

Home Comfort PLUS, Select Comfort

TACLB 67652E TECL 343159 TREC 168

BGE Home Products & Services, LLC is doing business as Constellation Home.





## Smart Service Plans from Constellation Home are your Protection Against Unexpected Repair Costs on Household Equipment.

What would happen if your central air conditioner broke down during the heat of summer, or your heating system stopped working? Suppose your water heater went on the fritz just after the manufacturer's warranty expired? Emergencies like these need to be addressed quickly and they could be very expensive.

#### **Affordable Coverage**

For pennies a day, Smart Service Plans protect your family budget from unexpected repair costs. In fact, our Smart Service Plans are so affordable that even one breakdown without coverage could instantly cover the entire cost of a plan.

# Are You Prepared? With Smart Service You Can Be

Our Smart Service Home Comfort PLUS and Select Comfort Plans cover repairs on most makes and models of air conditioning and heating equipment and water heaters.

You'll have peace of mind knowing you can reach Constellation Home 24 hours a day, 7 days a week for emergency service and that a certified technician from our network of approved providers will fix it right the first time.

## **CALL US TODAY!**

1-844-823-HOME (4663) constellationhome.com

### **Choose The Plan That's Right For You!**

Bundle your home equipment for complete protection.

#### **Home Comfort PLUS Protection Plan**

- One Air Conditioning / Heating System and One Water Heater
- 100% of Covered Parts & Labor
- Annual Inspection of Air Conditioning / Heating System

#### Select Comfort Protection Plan

- One Air Conditioning / Heating System and One Water Heater
- 100% of Covered Parts & Labor
- 15% Discount on Annual Inspection of Air Conditioning / Heating System

Or, protect an individual system:

## **Central Air Conditioner Only**

- One Air Conditioning System
- · 100% of Covered Parts & Labor
- 15% Discount on Annual Inspection of Air Conditioner

## **Heat Pump Only**

- One Heat Pump System
- · 100% of Covered Parts & Labor
- 15% Discount on Annual Inspection of Heat Pump

## **Furnace Only**

- One Furnace System
- 100% of Covered Parts & Labor
- 15% Discount on Annual Inspection of Heating System

## **Water Heater Only**

- · One Standard Water Heater
- · 100% of Covered Parts & Labor

#### **Our Service Plans Cover These Parts**

#### Heat Pump (Outdoor Unit) and Central Air Conditioning

- Fan assembly
- Defrost control and timers (heat pump only)
- · Capacitor
- Relays (central air conditioner only)
- Controls
- Transformer
- Thermal fuses (heat pump only)
- Reversing valves\*\* (heat pump only)

- Compressor\*\*
- Indoor and outdoor coils\*\*
- Crankcase heater (external only)
- Valves (central air conditioner only)
- Accumulator, filter dryers and connecting refrigerant lines\*\*
- Fan control
- Thermostat and exposed wiring\*

#### Heating System (Electric, Gas) and Forced Warm Air

- Draft hood (gas only)
- · Fan and limit control
- Electronic ignition (gas only)
- Circuit boards
- Transformer
- Built-in draft inducer motor (gas only)
- · Fan relay and internal wiring
- Belts and pulleys
- Fans, including bearings, housing, blades, motor, and capacitor

- · Door switch
- · Condensate pump
- Sequencers and limits (electric only)
- Heating elements (electric only)
- Thermostat and exposed wiring\*
- Controls, regulator, gas valves, pilot (up to two) and orifices (gas only)
- Main burner (gas only)

#### Water Heater (Electric, Gas)

- T&P relief valve
- · Water valve (if present)
- Anode
- Draft hood (gas only)
- Dip tube
- Temperature control and thermostats (electric only)
- External and immersion heating coils (electric only)

- Flue baffle (gas only)
- Thermostat (gas only)
- Gas valve regulator (gas only)
- Burner pilot (gas only)
- ECO safety control (gas only)
- · Burner assembly parts
- · Drain cock
- 125 lb. valve

(Water heater tank failure is not covered. Covers up to 80 gallon water heater.)

- \*Coverage excludes digital thermostat unless installed by Constellation Home.
- \*\*Covered only under manufacturer's warranty.